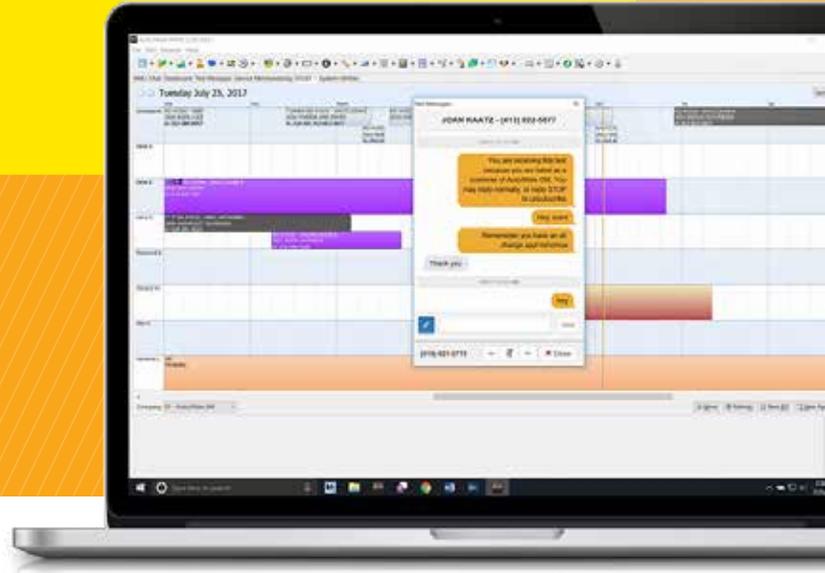


TEXTING ENGINE

Our Texting Engine puts you in direct **one-to-one** communication with your customers.



Phone tag and frustrating wait times are a thing of the past with Auto/Mate's Texting Engine. Connect with customers, and get the answers you need now!

Is your dealership effectively communicating with all customers?

In today's world, texting is the preferred method of communication. Texting allows you to notify customers with service updates and other important messages via text message. Forget having to play phone tag, hoping the customer picks up this time. Auto/Mate's Texting engine is fully integrated into our core DMS, allowing you to communicate with your customers using one single piece of software.

Our Texting engine helps dealerships that want to increase customer communication by improving the turnaround time and utilizing the preferred method of communication at an affordable cost, unlike competitor or third party solutions.

How Texting can help your dealership

- Easy to set-up
- One-to-one communication
- Integrated within the DMS (*No third party vendor needed*)
- Stored conversation logs

Text directly from Auto/Mate. Never leave the DMS!

Our Texting engine is integrated directly with the DMS. We know how busy it can be in the dealership, and because of this, we've made it easy to access our texting tool to deploy your message in a matter of seconds.

Create response templates to send out to customers

Tired of creating the same text message over and over to customers coming in for service? Now you can create text message templates to deploy with just the click of a button to remind customers of appointments, notify them of any additional repairs needed or let them know that their car is ready to be picked up.

Notify customers via text of needed repairs and reminders

Who knows if you'll be able to get a hold of the customer via phone call after the third attempt. Be sure to bring your message to their attention by sending a simple text. Auto/Mate's Texting feature collects these conversations and creates logs so that you can reference past conversations with your customers.

