

# ANDERSON

FORD SALES, INC.



Auto/Mate Dealership Systems  
C/o Mike Esposito, President  
4 Corporate Drive  
Clifton Park, NY 12065

Dear Mike:

I wanted to drop you a note to say how pleased we have been with our Auto/Mate System over the years. We have been a customer of yours since the early 90's.

Your service and support is second to none. Unlike many other dealer service providers whom I have experienced long hold times with, your support and service departments have always been very responsive. Now days, it's good to call a company and have a live person answer and direct me immediately to the proper resource.

The savings that we have incurred in lower monthly billings has saved us thousands over many top tier system providers. Thank you for your continued service to the success of the dealership.

Sincerely,

A blue ink handwritten signature that appears to read "Mick Anderson".

Mick Anderson